



# Simplify Communications Increase Productivity

## INDUSTRY-LEADING RELIABILITY



TCS Hosted PBX solutions offer businesses of all sizes outstanding call quality, access to an advanced suite of calling features, industry-leading reliability and an easy to use phone system without all the hardware and maintenance costs. TCS believes in making things simple for our customers. Just a predictable, low, fixed monthly cost.

TCS Offers solutions that are tailored for you, providing the quality features that big businesses enjoy, with the simplicity, flexibility and cost savings that suit your business needs.

## WHY A TCS HOSTED PBX SOLUTION?



The TCS Hosted PBX Technology offers the most features and flexibility of any 'in office' phone system without the hassles of having to own your own equipment. Simply put, all of our Hosted telephone users connect via our Secure Managed Private Connection between your office and TCS's secure data centre. Your calls never travel over the public internet and do not share bandwidth with data communications.

TCS's Hosted PBX Solution enables connections between remote office locations, centralized administration, simple scalability and a host of advanced calling features.

Moving your business phone system to the Cloud is simple and straightforward. Implementation is fast, and an expertly trained TCS Technician will facilitate a smooth transition for all your office locations and remote workers.



### MITEL 6920 PACKAGE

Starting at \$20/month per user

Designed for enterprise users who demand not only a modern design but also a phone that is flexible and delivers a high quality communications experience. Delivering an exceptional hD audio experience via its speech optimized handset, it also provides a full-duplex speakerphone and support for USB and analog handsets.

#### FEATURES

- 3.5" QVGA (320x240 pixel) · color display
- Speech optimized handset
- High quality full-duplex speakerphone
- Programmable personal and Context sensitive soft keys
- Native EHS/DHSG analog headset support
- USB port for headsets and accessories
- 2 Gigabit Ethernet ports with PoE

### MITEL 6930 PACKAGE

Starting at \$30/month per user

Ideal for power users who require a phone that can be tailored to their specific communication needs. Designed from the ground up to provide an exceptional hD audio experience via its speech optimized handset, enhanced full-duplex speakerphone and support for Bluetooth, USB and analog handsets.

#### FEATURES

- 4.3" (480x272 pixel) color display
- Bluetooth 4.1
- Crystal Clear HD Audio
- MobileLink mobile device integration
- Mobile phone charging point
- Voice optimized handset
- Support for optional Cordless voice optimized handset
- Enhanced full-duplex speakerphone
- Programmable Personal keys and Context sensitive soft keys
- Highly customizable via broad array of optional add-on accessories
- 2 Gigabit Ethernet ports with PoE

Choose Your Package

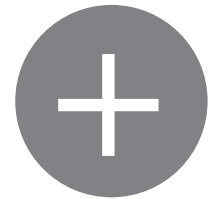
### TCS HOSTED FAX SERVICES

TCS Hosted Fax Services deliver the flexibility, performance, reliability and the highest security organizations need - with no hardware or software investment.

With various cloud based services available, including email to fax, fax to email services, desktop fax software, TCS Hosted Fax Services can facilitate both the smallest or largest fax communication requirements.

Fax is a necessary evil. The business demands it but maintaining fax infrastructure can be a constant headache and a never-ending expense. For more and more companies, the cloud is the answer.

# Simplify Communications Increase Productivity



## MITEL 6940 PACKAGE

Starting at \$35/month per user

Designed for the executive user who demands an exceptional phone that meets their demanding communication needs, the MiVoice 6940 IP phone offers power users a touch-centric user experience on top of robust, productivity-enhancing features.

### FEATURES

- 7" (800x480 pixel) color LCD Touch Display
- Bluetooth 4.1
- Crystal Clear HD Audio
- MobileLink mobile device integration
- Mobile phone charging point
- Cordless speech optimized handset
- Enhanced full-duplex speakerphone
- Highly customizable via broad array of optional add-on accessories
- Touchscreen keyboard
- Embedded Bluetooth 4.1

## ADD-ONS

For any Mitel Package

- Toll Free Number \$15/month per user
- DID \$3.50/month per user
- ACD (Call Queue) \$5/month per user
- Call Recording \$5/month per user
- Twinning \$2/month per user
- Cordless Handset with module \$18/month per user
- Cordless Headset with module \$25/month per user
- Peripheral Key Module (12-Key) \$15/month per user
- Peripheral Key Module (48-Key) \$20/month per user
- 112 IP DECT Phone Universal with Charger \$35/month per user
- Extra Mailboxes \$5/month per mailbox

1. Eliminate fax software/hardware
2. Leverage TCS hosted and maintained infrastructure
3. Reduce infrastructure costs and unbudgeted spending
4. Ensure fax availability 24x7x365
5. Track your faxes in real time
6. Handle any fax volume with virtually unlimited capacity
7. Support fax in a virtualized environment

**HOSTED FAX SERVICES**  
\$10/month per account

**DID**  
\$3.50/number per month

**TOLL FREE NUMBER**  
\$15/number per month





# Benefits

## NO CAPITAL COST

Eliminate unnecessary capital costs of your onsite PBX with TCS's Hosted PBX Solution. No purchase, lease or maintenance fees.

## LONG DISTANCE

Calls to your locations are free – even if they are located in another province or country. TCS also offers free long distance on calls to the public phone system within Canada and North America.

## ENTERPRISE QUALITY VOICE CALLS

TCS has full control over our end-to-end network and we guarantee Enterprise Class Voice Quality.

## DISASTER RECOVERY

Ensures your employees can always be reached and your customers never get a busy signal again. Since no physical box resides on your premise – it resides in redundant and secure work-class data centres – our solution includes built-in continuity and disaster avoidance features.

- Automatic failover to a backup data connection
- World class data centre with multiple redundant, private connections to our partners
- IP phones can be relocated and will work over any internet connection
- Calls can be routed to any location, on nearly any device
- Voicemail messages available by phone and email

## INTEGRATION OF REMOTE WORKERS TELECOMMUTERS

Easily connect home teleworkers, remote offices, and mobile employees so that all employees communicate easily – with no long distance charges! Customers will be able to reach all of your staff with a single phone number no matter where they are working from.

## GROW THE BUSINESS

Adding new employees is as simple as creating a new user and plugging an IP phone into your office network. With TCS's Hosted PBX Solution, you are not restricted. You can expand capacity and add features as your business grows.

## MOVE LOCATIONS

Moving offices is easy! With a high speed internet connection, you can be up and running in just hours. Keep your existing phone and fax numbers, and add new ones in a new area code if needed. Just plug in the phones at the new location.

## FUTURE-PROOF

Next generation technology and planned feature enhancements without investment. No risk of outdated equipment or upgrade nightmares.

## IMPROVE PRODUCTIVITY

Answer your office phone as if you were in the office – even if you are in a hotel room, airport or home office. Never miss a call, with features such as individual employee voicemail, find me/follow me, call forwarding, hunt groups, ring groups, softphone and more. Have one number for your entire business or use multiple phone numbers and toll free numbers to be closer to your customers.

## AFFORDABILITY

TCS offers simple, customizable pricing plans for an assured, predictable monthly cost.



TEL: 416-635-1234  
TOLL FREE: 1-888-935-1234  
7 KODIAK CRESCENT, TORONTO,  
ONTARIO, CANADA M3J 3E5  
SALES@TCSCANADA.COM  
WWW.TCSCANADA.COM

Call today to set up a free analysis of your current phone and internet bill to determine if you're a candidate.  
Terms and conditions apply. Subject to availability.  
To learn more about our Hosted PBX Solution, or to obtain a quote, please contact 416-635-1234 or visit [www.tcsCanada.com](http://www.tcsCanada.com)  
\*Prices based on a 60 month term