TCS | **ASSIST**

Keeping Your Business Running Smoothly

MANAGED IT SERVICES AND IT SUPPORT SERVICES

TCS provides industry leading IT Consulting and Managed IT Services. Our expert IT Support team will fully support and monitor your network 24/7/365, including desktops, servers and commercial applications ensuring your business operates at its maximum capability smoothly and securely.

TCS is committed to using the most advanced IT support services tools including Remote Monitoring and Management (RMM) platform which continually monitors 24/7/365 the stability and security of your complete IT network so you can experience maximum network up-time, peak performance all while increasing your efficiency and allowing you to focus on your core business functions.

BENEFITS OF A TCS ASSIST SOLUTION:

- Less time spent managing IT means more time spent on growing your business

- Managed IT Services and IT Support Services include complete network management and maintenance services that are performed efficiently and surreptitiously without disrupting your employees or business workflow

- Complete IT network management and IT Support Services reporting provides complete visibility into network health and assets, allowing for budgeting of IT expenses and IT projects.

- Managed IT Services ensure your entire IT network infrastructure and IT assets remain operational for a flat monthly fee, allowing you to avoid unexpected IT expenses and reducing your overall IT costs.

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- TCS manages all daily IT management and maintenance tasks proactively so you don't have to, including Windows updates, disk fragmentation and disk clean ups to ensure your network is properly updated and maintained at all times.

- All IT infrastructure updates and maintenance are performed during off-peak hours to minimize disruptions to your employees and business network

TCS
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Solutions

CUSTOM IT CONSULTING SOLUTIONS

TCS offers flexible service packages that best fit your business's unique needs:

- Turnkey proactive IT support services and network management
- Proactive remote IT network monitoring
- Regular network IT management
- On-demand IT performance reporting
- After-hours IT support services coverage
- Application, server, and cloud monitoring

PROACTIVE IT SUPPORT SERVICES

TCS offers you the choice of IT support services that makes the most sense for your users and business:

- Remote IT support services
- On-site technical support services
- Telephone Help Desk Technical Support
- Online Computer Technical Support Services
- Custom Managed IT Services
- Custom Cloud IT Services

SERVER IT SUPPORT & IT MANAGEMENT

Our highly trained IT support technical team can offer you server IT support remotely, offering you all the benefits of an in-house IT department – but without the added costs.

This includes:

- Regular proactive IT maintenance tasks
- Backup solutions including onsite backups, offsite backups and Cloud Services backups
- Remote server IT monitoring and IT management
- Virus and spyware detection, control, removal and safety checks
- User authentication activity verification
- Proactive Patch and service pack management

TCS believes IT should not be complicated. It should be affordable, hassle-free and worry-free.

Connect with our IT Services team to book your complimentary network and security assessment.

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