



Increase care, staff and patient safety, and productivity

WITH YOUR VISION AND OUR EXPERTISE, TOGETHER WE'LL IMPROVE CARE, STAFF AND PATIENT SAFETY AND INCREASE PRODUCTIVITY, WHILE DECREASING COSTS.

Retirement services are ever changing, and TCS Canada is here to provide cutting-edge, individualized solutions to our customers. The most respected retirement facilities turn to TCS to deliver knowledge and experience for retirement communication solutions including Connexall®, the worlds most advanced enterprise-grade event management and control platform that delivers facility-wide interoperability to people, systems, tasks, and devices.

CREATE

We create new ideas to meet your challenges, no matter how complex.

CURATE

We bring together some of the world's best technology to help fulfil your needs, today and tomorrow.

ADVISE

Our experts are here to help you navigate the changing digital world, with the knowledge to keep you in control.

INSPIRE

Through design-thinking and co-creation, we'll help you explore new ways to improve care and stay ahead.



For more than 35 years our clients have trusted TCS to provide enterprise grade solutions



WIRELESS NURSECALL

Whether a resident or patient is calling for help or one of your staff needs access to emergency services, a reliable Nurse call system integrated with a robust phone system is critical to the safe operation of any retirement home or long-term care facility.

TCS offers the only industry leading Wireless Nurse Call System with UL1069 certificate, and three years (3) parts on main components.

- Engineered for skilled care and UL1069 Edition 7 listed
- Unique pendants with fall alarm, elopement and location
- Incorporates wandering patient capabilities (RTLs)
- Remote access and free software upgrades

RESIDENCE/STAFF TELEPHONES AND INTERNET SINGLE PLATFORM OFFERS ADDITIONAL REVENUE

Our single platform solution allows you to reduce resident and staff costs by offering phone and internet service at lower rates while generating positive cash flows. And because one system supports both the residents and staff, costs are significantly reduced.

STAFF MOBILITY

A wireless network can facilitate the introduction of wireless handsets so that staff can be contacted anywhere in the facility. In addition, nurse call systems can be integrated to deliver alerts directly to the wireless telephone. Overhead paging, loud bells, beepers, etc. becomes a thing of the past and you now deliver a more serene atmosphere within the facility.

ELECTRONIC PATIENT RECORDS

With our Wireless network, nurses can access patient records including medications, history and relatives contact details on a wireless tablet / laptop at the point of care. The results are faster access to information and improved care.

SAFEGUARDING RESIDENT & STAFF

IP Cameras can help to reassure vulnerable patients and staff that proper care is being taken to protect them from unauthorized visitors. IP Cameras in Long Term Care or Retirement Homes can also be strategically located in public areas and corridors to quickly locate a resident or view how critical a situation is if an alarm has been triggered.

CABLE TELEVISION OFFERS ANOTHER SOURCE OF REVENUE

Whether your facility is a continuing care, assisted living, or skilled nursing facility, TCS gives you the flexibility to offer customized high definition and premium channels to meet your unique requirements at affordable prices

ABOUT TEL-E-CONNECT SYSTEMS LTD (TCS)

TCS Canada is a leading supplier of voice communications and wireless infrastructures in Canada. We're part of the Tel-e-Group, the inventors of Connexall®. This connection gives us financial strength and a profound technical knowledge of the healthcare market. Through our expertise and comprehension of the healthcare market, TCS can supply some of the most innovative and cost-effective solutions.

TCS was established in 1982 and has become one of Canada's most trusted suppliers of voice communications and wireless networks. TCS has partnered with the world's leading suppliers to develop a range of services and solutions to meet the needs of Long Term Care and Retirement Home owners, their staff and most importantly, their residents. We strongly believe that the "best in class" products we supply and install will contribute significantly to the highest level of care to residents. TCS is passionate about support and we fully understand that a Long Term Care or Retirement Home is a 24 hour, 365 day a year operation and the support we offer reflects this understanding.

We recognize that every project requires a case-by-case study in variability and standardization. We assist our clients in finding the right balance to accommodate customer preferences while meeting government rules and internal requirements.

Rely on TCS to provide your complete retirement communication solutions



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Connect with our Sales Team to learn more about our custom solutions.